

RETURN FORM

ORDERING INFORMATION

Order number:		Order Date DD / MM / YYYY	
Last Name - First Name			
Return Address			
Phone			
Email			

RETURNED PRODUCT: the information is indicated on the order / invoice

ARTICLE REFERENCE	DESIGNATION	QTE	N° REASON
Reason for return: 1- Product error / 2 - Defective product / 3- I exercise my right of withdrawal / 4- Other reason, please specify			
General Comment * :			

*Your comments are taken into account and allow us to improve the quality of our services and our products.

RETURN PROCESS :

- 1- Fill this form clearly, print it and insert it in the package with the product (s) returned.
- 2- Pack the products in the original packaging and be sure to attach the Return Form.
- 3- Choose a shipping method with a tracking number such as Colissimo, this will allow you to check the receipt of your item in our premises.
- 4- Paste your return label on your package and send us the box to the following address:

AXELIS + C/O KADALYS 62/64 rue Maurice Gunsbourg – 94200 IVRY SUR SEINE
FRANCE

We urge you to carefully keep your Colissimo tracking number until you have received confirmation of your refund. For any other request, we invite you to contact us directly: contact@kadalys.com (24h/24h) or on our hotline at +331 46 94 60 43 - 09h00 am to 17h00pm Monday to Friday, Saturday from 09h30 am to 13h00 pm.

Thank you for your order on our site www.kadalys.com.